

# HOW TO SELECT OR UPDATE ACCOUNT COMMUNICATION PREFERENCES



1



Download the **YourWyoBlue** app from the app store on your mobile device.

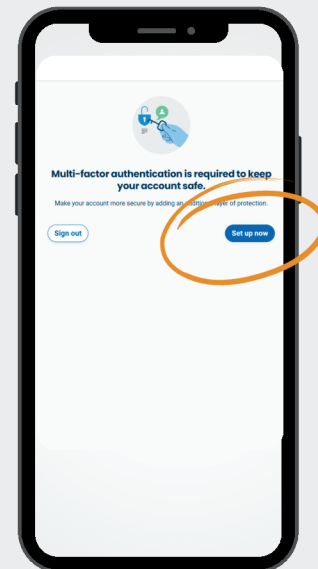
2



Open the app on your device and enter your login details.

If this is your first time accessing the Member Portal, you will need to register your account.

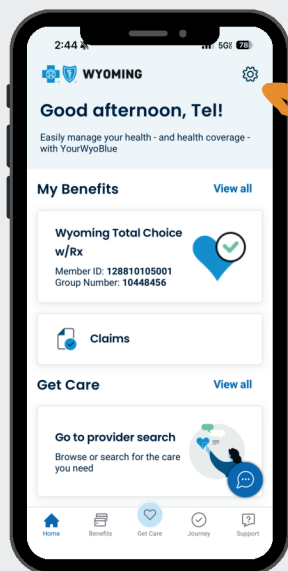
3



If this is your first time in the Member Portal, you'll be asked to set up Multifactor Authentication.

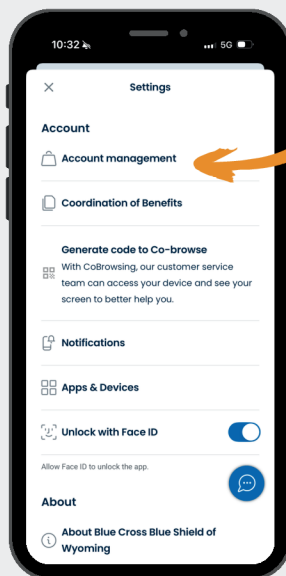
Click **SET UP NOW** and follow the prompts to complete this setup.

4



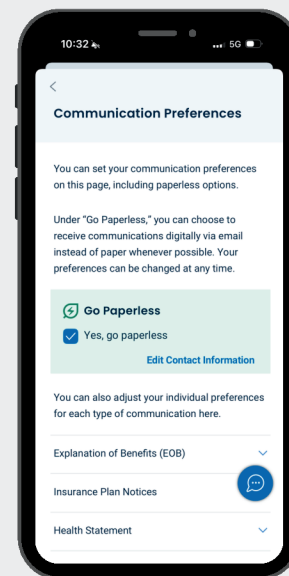
Once logged into the dashboard click the **SETTINGS** gear in the top right hand corner.

5



On the drop-down menu, select **ACCOUNT MANAGEMENT**.

6



Under Account Management, select **COMMUNICATION PREFERENCES**.

## CONTACT US

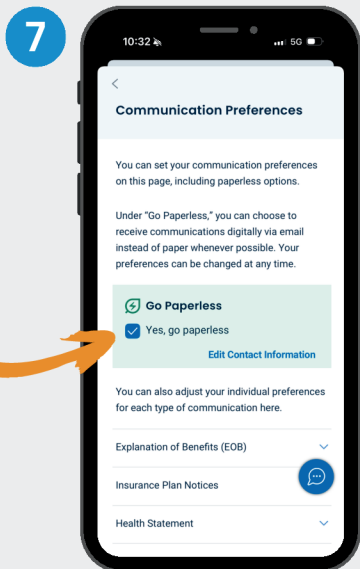
If you need assistance with YourWyoBlue, please contact Member Services at 1-800-442-2376.

Blue Cross Blue Shield of Wyoming is an independent licensee of the Blue Cross and Blue Shield Association

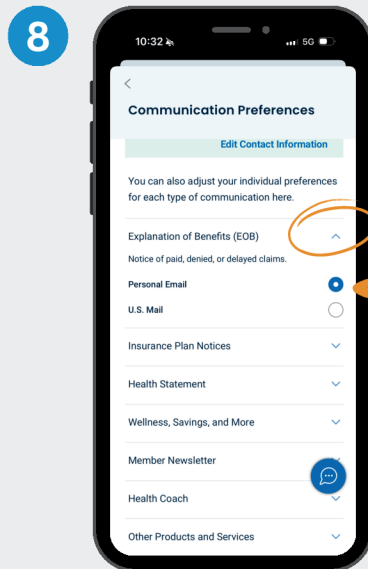


YOURWYOBLUE.COM

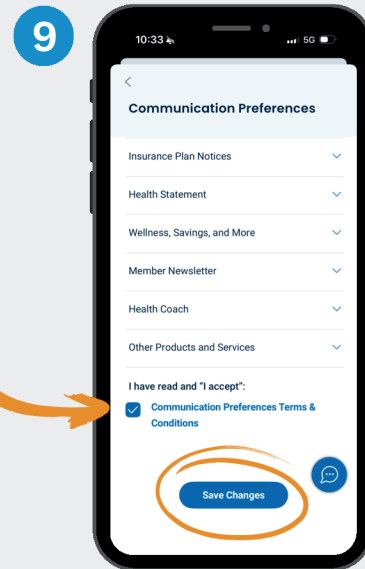
# HOW TO SELECT OR UPDATE ACCOUNT COMMUNICATION PREFERENCES



To select **ALL** communications to deliver paperless via email, select the check box in the **GO PAPERLESS** box. Verify your email address by clicking **EDIT CONTACT INFORMATION**.



Alternatively, specify communications to receive via email or U.S. mail by selecting the **DROP-DOWN ARROW** of each category (e.g. EOBs, Health Statements, etc.) and selecting your preferred communication method.

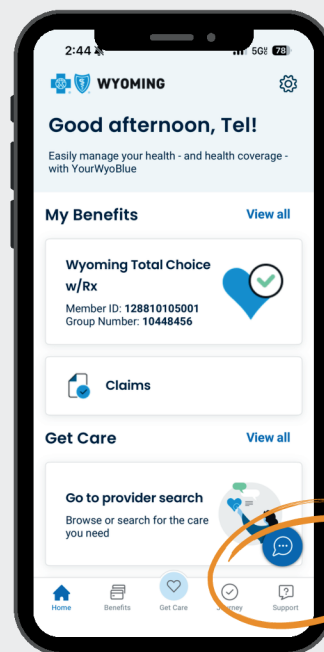


Once done with your selections, check the **TERMS & CONDITIONS** box at the bottom of the page. Click **ACCEPT** in the following pop-up. Then, click **SAVE CHANGES** to complete your updates.

## Questions?

Click on the **SUPPORT** tab and select support method. You can:

- SEND A MESSAGE
- START A CHAT
- VIEW YOUR INBOX
- CALL MEMBER SERVICES



## CONTACT US

If you need assistance with YourWyoBlue, please contact Member Services at 1-800-442-2376.

Blue Cross Blue Shield of Wyoming is an independent licensee of the Blue Cross and Blue Shield Association



YOURWYOBLUE.COM