

An independent licensee of the Blue Cross and Blue Shield Association

Provider Relations Department 4000 House Avenue PO Box 2266 Cheyenne, WY 82003 888-666-5188 bcbswy.com

Process for Professional Claim Adjustments

When you identify the need for a claim adjustment, we ask that you use the following process:

- 1. Complete the Request for Professional Claim Adjustment Form
- 2. Mail or fax the form to our Member Services department
- 3. Include applicable documentation (e.g. copy of claim, EOB, remittance information, Worker's Compensation information, etc.)

We will deduct any overpayment from your BCBSWY weekly payment. Please take a moment to review the Request Professional Claim Adjustment form and the instructions on our web site and share them with appropriate personnel in your business office.

Blue Cross Blue Shield of Wyoming is dedicated to partnering with our providers and members in the delivery of high quality, cost effective care in the state of Wyoming. We greatly value your continued participation in our provider network. If you have questions concerning this process, please feel free to contact the Provider Relations department at 1-888-666-5188.

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