

An Independent Licensee of the Blue Cross and Blue Shield Association

Provider Relations Department 4000 House Avenue PO Box 2266 Cheyenne, WY 82003 888-666-5188 www.WyomingBlue.com



Contacting BCBSWY? Let us Help You!

BCBSWY would like to offer you some suggestions to eliminate any inconvenience you might have when calling BCBSWY for information.

To avoid any delays, you should consider the following:

- Register for THOR where you can perform a variety of functions without calling BCBSWY. Registered providers have access to a secure portal on www.WyomingBlue.com where you can:
 - View claims and check claim status
 - Print Explanations of Benefits
 - Verify patient eligibility
- Have all information available to expedite your request such as member's contract number or claim number.
- Please note that in order to better serve all of our callers, member services representatives are able to verify information for up to five contracts per telephone call.

Register for THOR now at www.WyomingBlue.com!

