



An independent licensee of the Blue Cross and Blue Shield Association

Provider Relations
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Provider Highlights

Out of Network and Emergency Services

Our priority is to ensure that BCBSWY members are able to receive medically necessary care when and where they need it.

Members are encouraged to seek services for medical care from network providers whenever possible. However, in some situations, network providers may not always be accessible.

BCBSWY has written policies in place to assure that members have access to care for out of network and emergency services:

Out of Network Services

- In the event that BCBSWY is not able to provide the requested medically necessary service in their network, BCBSWY will assure authorization to an out of network provider.

Emergency Services

- BCBSWY has contracted with agencies to provide emergency services that are immediately responsive to consumers in their care.
- BCBSWY also facilitates the consumer's effort to identify an emergency care provider that is out of the network area when necessary.

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