



WYOMING

An independent licensee of the Blue Cross and Blue Shield Association



A New Day A New Way

We appreciate your patience as we complete this transition. Few projects of this magnitude happen without hiccups, but we'll work with you however possible to minimize disruptions to patient care.

Announcing Your New Web Portal

Blue Cross Blue Shield of Wyoming (BCBSWY) is pleased to announce that we have a new web portal to make it easier for you to manage the care of your patients online with less paperwork, fewer faxes and reduced phone time.

Beginning April 1, BCBSWY will offer the **Availity Provider Portal**, a multi-payer site where you can have one user ID and password to work with us and other payers online. There is no cost to register or to use the online tools. Over time, Availity will replace our existing THOR provider site and become your new online method for activities to:

- Submit eligibility and benefits inquiries
- Submit claims and review claim status
- View your electronic remittance advice (835)

We'll add even greater functionality throughout the year including the ability to request prior authorizations and submit email messages securely.

BCBSWY has also partnered with Availity for **EDI health information exchange services** through a single connection to the Availity Intelligent Gateway. The Intelligent Gateway facilitates billions of health care transactions annually. Beginning in April, BCBSWY will offer the Intelligent Gateway as your new method to complete EDI transactions.

If you currently submit claims through a clearinghouse, the switch to Availity EDI services will happen automatically. If you submit through PC-ACE, a billing company, or directly, BCBSWY will provide more information in the coming weeks.

Get Help

Using Availity is easy. For helpful tips and guidance, visit Availity.com/BCBSWY beginning April 1, to get registered and find what you need on Availity.

Availity offers online training, 24-7. [Log in at Availity.com](http://Availity.com) and click **Help & Training | Get Trained** for details.

Get Help with Availity

Call Availity Client Services:
800-AVAILITY (282-4548)
Monday – Friday
8 a.m. to 7:30 p.m. ET.