



SELECT SERVICES NO LONGER REQUIRE CASE MANAGEMENT

We're streamlining case management services to provide you with faster and easier service and have removed the following services requiring prior authorization:

- Bili Lights
- Enteral Feeding
- Home Health Care
- Outpatient Hospice
- Physical Therapy
- Occupational Therapy
- Speech Therapy

This change is effective January 1, 2019. Group specific benefit limitations may apply. Providers are encouraged to verify member benefits using the eligibility and benefits tool at Availity.com.

Please remember our call center is now open from 7:00-8:00 a.m. exclusively for provider calls. Call 888-359-6592 to take advantage of this option for reduced on-hold time.

BCBSWY Mailing Address:

PO Box 2266, Cheyenne, WY 82003-2266

To unsubscribe from these types of emails, please reply to this email address (provider.relations@bcbswy.com) with a message letting us know that you'd like to be removed from our email list.